

STATION	PLATZ	STATION	PLATZ
11224527	1	191467	2
101195	1	152598	5
101195	3	99843	5
101195	5	120133	3
101195	14	86285	7



ADD-ON for Cisco Webex Meetings

VIRTUAL OFFICE FOR PUBLIC SERVICES

Government agencies as well as other sectors with advisory services are facing an unprecedented need to rethink the possibilities of citizen consultation hours due to the circumstances arising from the COVID-19 pandemic. With the virtual citizens office, we have created an innovative solution that will not only be of great use during this current situation, but also in the foreseeable future.

Stay in touch – also virtually

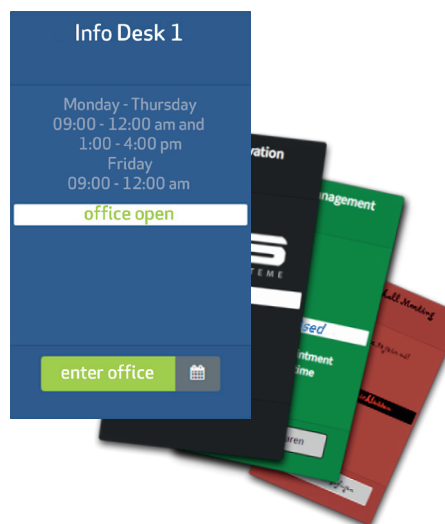
Mastering challenges:

Authorities, offices, banks and all institutions with consulting services or public consultations are having a hard time during this COVID-19 era. Mandatory masks, distance regulations or the demand for the home office option and restricted opening hours has made everyday tasks more difficult than usual.

Citizens and customers alike are not left out, as they continue to face the usual obstacles like increased waiting times, searching for parking spaces, filling out extensive forms and opening hours that clash with their own individual working hours, which makes it more difficult to book an appointment with the authorities.

Our solution:

- Visual space maps
- **Intelligent website integration**
- Get in touch by pressing a button
- **Simple virtual meetings**
- Integrated waiting area
- **Schedule appointments online**
- Multilingual



Our virtual counselling service:

- > Supports established procedures through a very simplified provision of audio/video and sharing options.
- > Event tickets for mayor's office hours / press conferences / citizens meetings and much more.
- > Can be easily and conveniently integrated into all websites.
- > It is available to citizens free of charge and can be used with any device.
- > Offers employees the option of providing consulting services easily and flexibly even from HOME OFFICE.

Your benefits

- > Promote digitization
- > Deployment in minutes (cloud service)
- > Flexible expansion stages
- > Flexible pricing model
- > Customized adjustments
- > Platform independent
- > Perfect for all areas with consulting services

Convince yourself:

www.citizenservice-digital.com



Would you like to know more about the solution? Listed below is our contact information:

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